

Customer Bill of Rights

1. *Every customer is entitled to a smile.*
2. *Every customer is entitled to an acknowledgment of their arrival.*
3. *Every customer is entitled to a sincere greeting.*
4. *Every customer is entitled to employees who are ready and eager to serve them.*
5. *Every customer is entitled to be waited on in the fastest, most efficient manner.*
6. *Every customer is entitled to have their order taken correctly and completely.*
7. *Every customer is entitled to the benefit of our knowledge and experience.*
8. *Every customer is entitled to learn about additional services.*
9. *Every customer is entitled to a clean, organized shop and professionally dressed personnel.*
10. *Every customer is entitled to two choices for picking up their order.*
11. *Every customer is entitled to have their original stored by All Ways Graphics.*
12. *Every customer is entitled to have their deadline met.*
13. *Every customer is entitled to a quality product at a fair price, with the emphasis on quality.*
14. *Every customer is entitled to a compliment on the final finished product.*
15. *Every customer is entitled to a “thank you.”*